

31 October 2017

Dear Valued Insurance Driven by the AA Policyholder

**IMPORTANT COMMUNICATION CONCERNING RECENT CORRESPONDENCE THAT HAS BEEN SENT OUT BY CONSTANTIA INSURANCE COMPANY LIMITED**

As you are aware, our underwriters Constantia Insurance Company Limited have recently amended the excesses and/or premiums of some of our customers.

You can rest assured however that *Insurance Driven by the AA* is committed to providing you with affordable cover, in an efficient manner from a name you can trust.

After careful consideration, this is to inform you that we are in the process of changing underwriters and from 1 December 2017, Constantia Insurance Company Limited will no longer be underwriting your policy.

Our dedicated team are pulling out all of the stops to ensure that these new premiums and excesses are extremely competitive, and of course regardless of the underwriter, you will continue to enjoy the peace of mind and added benefits from insuring through Insurance Driven by the AA.

You would have received a letter from Constantia Insurance Company Limited confirming the cancellation of your policy effective 1 December 2017. **Please note** that your policy remains active and your insurance remains in place. You need not take any further action - we shall be in contact shortly with details of the new underwriter and any implications it may have on you.

Should you have any questions with regards to your policy, or this communication, please contact us on **0861 001 000** where our customer experience team are available to assist you, alternatively you may email us at **info@drivenbyaa.co.za**

Once again thank you for the trust you have put in Insurance Driven by the AA.

Kind regards



Graham Craig  
Chief Executive Officer

■ Insurance you can trust

4 Hyperion Road, Barbeque Downs  
0861 001 000  
customercare@drivenbyaa.co.za  
www.aainsured.co.za

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